

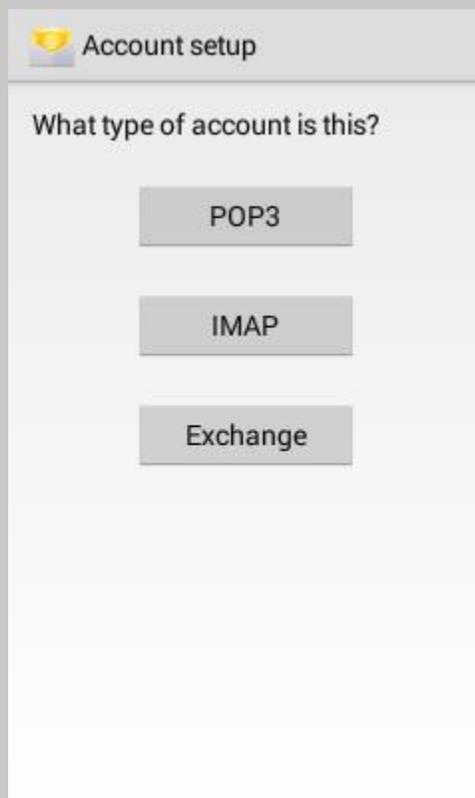
How to setup email on an Android based device

Summary

This article will show you how to setup email on a device running the Android OS.

Create a new email account

1. Enter your full "**Email Address**"
2. Enter the password for your "**Email Address**"
3. Tap "**Next**"
4. Choose the type of email account you will be using.
 - **POP3:** POP3 will download the emails from the server and store them on your phone.
 - **IMAP:** IMAP will store the emails on the server and show a cached copy on your phone.
 - **Exchange:** Exchange is not supported as it requires a Microsoft Exchange server



Incoming Server Settings

The screenshot shows a mobile-style 'Account setup' form. At the top is a header with an email icon and the text 'Account setup'. Below the header are several input fields: 'Username' with 'john@example.com', 'Password' with masked characters, 'Server' with 'mail.example.com', 'Port' with '993', 'Security type' with a dropdown menu showing 'SSL/TLS (Accept all certificates)', and 'IMAP path prefix' with 'INBOX'. At the bottom are two buttons: 'Previous' and 'Next'.

- **Username:** Please enter your full email address
- **Password:** The password for your email address.
- **IMAP server:** This is typically your domain name preceded by "mail.". This can be found in the E-mail Accounts section of the cPanel, under "**More**" > "**Configure Mail Client**" .
- **Port:**
 - Non Secure (No SSL): 143
 - Secure (SSL): 993

Note: Using "**SSL (Accept all certificates)**" will be more compatible.

- **IMAP path prefix:** Please enter INBOX. This will allow for you to store your Sent, Drafts and Deleted emails on the server.
- Tap **Next**.

Outgoing Server Settings

Account setup

SMTP server
mail.example.com

Port
465

Security type
SSL/TLS (Accept all certificates)

Require signin

Username
john@example.com

Password
••••••••

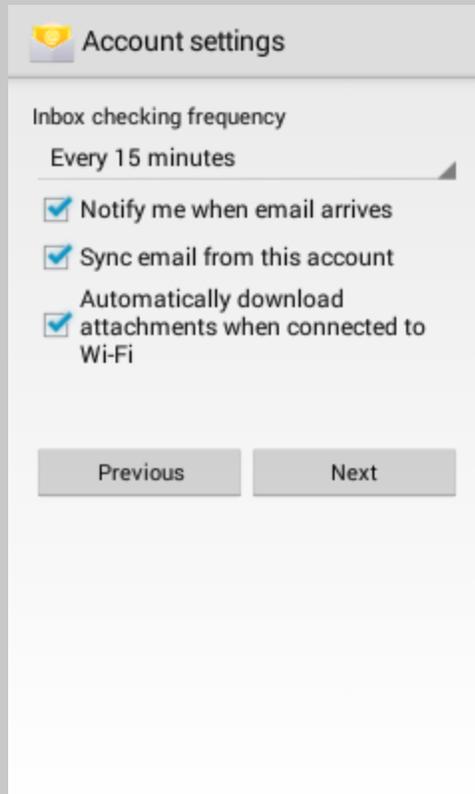
Previous Next

- **SMTP server:** This is typically your domain name preceded by "mail.". This can be found in the E-mail Accounts section of the cPanel, under "**More**" > "**Configure Mail Client**".
- **Port:**
 - Non Secure (No SSL): 25 or 26
 - Secure (SSL): 465

Note: Using "**SSL (Accept all certificates)**" will be more compatible.

- **Require sign-in** Check this as you will need to authenticate with the SMTP server.
- **Username:** Please enter your full email address
- **Password:** The password for your email address.
- Tap **Next**.

Account Options



- **Email Checking Frequency:** Set how often you would like your device to check for new emails.

Note: The more often you check your email the more drain it will cause on your battery.

- **Send email from this account by default** Check this option if this will be your default email address
- **Notify me when email arrives:** Leave this checked if you would like to be notified of new email messages.
- Tap **Next**.

Name the account

 Account setup

Your account is set up and email is on its way!

Give this account a name (optional)

john@example.com

Your name (displayed on outgoing messages)

John Smith

[Next](#)

- If you would like you can name the email account, this can be helpful if you have multiple accounts on the one device.
- Enter the name you would like to be shown on all outgoing emails that you send from the device.
- Tap **Done**.